



Dear Columbia Athletic Club Member,

Thank you for your patience and support during these uncertain times. Many of you have asked about the status of our operations. Hopefully this letter addresses the majority of your questions.

When will CAC re-open for business?

As Governor Inslee outlined last Friday, May 1st, in his press conference, athletic clubs are included in phase 3 of the 4 phases of opening businesses statewide. This further delays the opening of our facilities sometime between mid-June to early July if the metrics and science indicate a positive trend, and decrease in transmission of the Covid-19 virus.

What is CAC doing to maintain a safe environment once the facilities are open?

Columbia Athletic Clubs remains committed to the health and well-being of our Members and Employees. While the added delay to the state mandated closure continues, we are evaluating how best to reopen our operations to maintain your trust and comfort while visiting our facilities. We continue working to establish a firm outline with the help and guidance of the state and will have strict protocols in place before opening. These will be shared once all the details are finalized.

I've received a great deal of feedback and recommendations on how to re-open. While I appreciate many of your recommendations, I ask you to be patient. Many of the decisions we make today can be drastically different due to the continued shift in recommendations and requirements by all the agencies working to better understand the disease and how best to mitigate risks in our industry.

Membership dues:

All active memberships will continue to stay on "freeze" status. Due to the extension of the closure we've decided to **no longer charge any fees** at this time. This delay continues to be a moving target and we don't feel comfortable charging for services not rendered.

If you have any questions related to your account or our Club operations, please feel free to use the emails below:

Accounts Receivable

memberservices@columbiaathletic.com

Juanita Bay – Cody Glad, General Manager

codyg@columbiaathletic.com

Pine Lake – Sue Dowling, General Manager

sued@columbiaathletic.com

Silver Lake – Mark Peterson, General Manager

markp@columbiaathletic.com

Most importantly we thank you for supporting us. We've received many thoughtful messages through email, social media and phone calls. As I've stated in previous messages, we want to open and be an outlet to assist our members in finding a sense of normalcy. The psychological impact on everyone's health is undeniable, in addition to the physical impact to those faced with the virus. I feel very strongly that exercise helps to improve our mental and physical ability to battle the daily challenges this virus has created. As devastating as this is to our business we feel the state has taken the right path by delaying our opening. We hope to only shutdown once, and with lower transmission rates, heightened safety protocols and an educated public, we can properly mitigate and control the spread of the virus together.

I wish you all the best and thank you for your loyalty.

Stay healthy and thank you for choosing Columbia Athletic Clubs.

A handwritten signature in black ink, appearing to read "Allen Oskoui", with a long horizontal flourish extending to the right.

Allen Oskoui, President

Inspiring healthier lives since 1981.